



Thanks for your order,

To activate a Dish Network receiver you should follow a couple basic steps.

- 1) Connect the new receiver to a satellite line and also connect the receiver to your TV.
- 2) Run a "Check Switch" by navigating through your satellite menu. You can press menu→6(system setup)→1(installation)→1(point dish) to get to the point dish menu. From there you can move the cursor to "check switch" and press select on your Dish Network remote. Cursor over to "Test" and hit Select. Wait until done. You will have either 2 checks, 3 checks or 38 checks depending on what kind of LNB you have. If you get a screen saying there are fewer satellites detected, then move your cursor to the "Save" button and hit select.
- 3) After the test is finished the screen will list the satellites connected to the receiver. If that looks good then you can move to the next step. If you are missing satellites, but get some of the satellites, you should upgrade the software before trying anything else.
- 4) **Upgrade the software before activating the box.** To upgrade the software, please turn off the receiver via the front panel power button or the remote control. Do not unplug the receiver. If you have a dual tuner box, you must turn off both tuners using both the TV1 and TV2 remotes (most new boxes need the remotes programmed before they will operate the receiver). There is a blue light on the front of the receiver indicating that TV2 tuner is on. Please make sure that TV2 tuner is off and the blue light is off in order to download the latest software. TV2 can only be turned off via the TV2 remote, which would probably need to be programmed first. If you wait less than 5 minutes the receiver will look for new software and download if available. After the download process, or if you don't see the download message after 5 minutes you can activate the receiver by calling dish network.
- 5) If you were missing satellites and then performed a software upgrade, you can do another "check switch" to see if the satellites now appear in the test.
- 6) If you have any questions or need tech support, don't hesitate to call or email.

Program remotes to operate the new box.

- 1) Press the system info button on the front of the receiver. If you have a model that has no system info button, you can press menu→6→1→3 on your remote if it is working. Or simply press up or down on the channel buttons on the receiver with the TV1 mode of the 322/522/625 in standby (turned off but plugged into the wall). That will bring the System Info screen up. Press the "record" button on the remote to program the remote to work with the receiver.